



September 4, 2026

Statement from Waggles Pet Resort

We are heartbroken by the tragic loss of Miller, a dog who died after being left in one of our chauffeur service vehicles. This should never have happened, and our hearts are with Miller's family as they grieve the loss of their beloved companion.

Waggles was founded out of a love for dogs and a commitment to enriching their lives. For nearly six years, our team has cared for thousands of dogs and safely operated a chauffeur service between customers' homes and our resort. The trust families place in us is something we have never taken for granted, which makes this tragedy especially devastating.

We are taking what happened extremely seriously. At this time, we are temporarily pausing our chauffeur service while we evaluate steps to help prevent a tragedy like this from ever happening again.

Our daycare and boarding services remain open, and our team remains fully committed to providing safe, attentive and loving care to every dog entrusted to us at our facility.

We understand the sadness, anger and concern this tragedy has caused within our community. We share that heartbreak. Miller was loved, he mattered, and his loss has affected all of us deeply.

Because there is now a pending legal matter, we are limited in what we can say publicly about the specific circumstances surrounding Miller's death. But that limitation does not diminish our sorrow, our sympathy for Miller's family, or our commitment to learn from this tragedy going forward.

Sincerely,

The Waggles Pet Resort Team